

10 January 2023

## Re: New Translink fare zones and branding

To our valued stakeholders,

Translink has announced changes are coming to Bundaberg bus networks, with a consistent and simplified fare and zone structure to be introduced on Monday 16 January 2023.

As part of the changes, school transport fares will be aligned to zone-based fares.

The changes will also apply to Safety Net top-up fares which will operate on the same zone-based structure from Term 1 2023.

In Bundaberg, the one-zone fare will decrease slightly, the number of zones will be reduced, and a consistent zonal fare will be introduced, meaning the majority of customers can travel further on the urban bus network for less.

The modernised Translink brand will also be rolled out across the urban network from this date.

Information on the changes to Bundaberg's fare and zone structure, including the updated network map, is now available at <https://translink.com.au/tickets-and-fares/fares-and-zones> or by contacting Translink's 24/7 call centre on 13 12 30.

Route numbers on Kinetic Bundaberg school services will also change to align with Translink's consistent state-wide three-digit numbering. The changes will be made ahead of back-to-school 2023 and both old and new numbers will be displayed initially.

The changes are as below:

<b>Kinetic Bundaberg School Routes</b>			
<b>Old</b>	<b>New</b>	<b>Old</b>	<b>New</b>
40	650	70	659
41	651	72	660
50	652	80	661
51	653	81	662
52	654	83	664
53	655	88	665
54	656	94	663
61	658	102	667

Bundaberg Routes	
Old Route #	New Route #
1	600
1A	601
1B	602
2	603
2A	604
2B	605
3	606
3B	607
4	608
5	609
CQU Shuttle	610
6A	621
6B	622

If you have any questions about this change to school service numbers, please contact (07) 4151 4226.

These changes are being introduced to the Bundaberg bus network in preparation for the future rollout of Smart Ticketing.

### School bus fares and passes

Due to the new fare and zone structure, school bus fares may change, depending on the individual journey.

Students that currently travel under the Student Transport Assistant Scheme (STAS) and do not pay a top-up fare will not notice any change.

However, students who travel under STAS and pay a top-up fare may notice a change to their fare. Information on these changes will be included on new bus passes when they are issued in Term 1.

Students travelling on regular urban bus services will pay concession fares in line with the new Translink fare zone structure from Monday 23 January 2023. Details of the new fare and zone structure are available at [www.translink.com.au/tickets-and-fares](http://www.translink.com.au/tickets-and-fares)

If you have any questions regarding this change to STAS fares, please do not hesitate to contact (07) 4151 4226.



Kind regards,  
Matthew Thompson  
Manager – Bundaberg  
Kinetic