Meaning for Life

Shalom College Bundaberg

Summary Report

Survey name: SRS - Parent - Shalom College Bundaberg 2018
Report period: 6 August 2018 to 17 August 2018

[school] *results*
S U R V E Y S

Contents

1. Foreword

MYP Corporation is delighted to provide Shalom College Bundaberg with this Summary Report obtained from the results of the School Results Survey (SRS) for parents undertaken between 6 August 2018 and 17 August 2018. This report reviews the effectiveness of your current strategies and addresses the following key questions (and more)

• **What does our parent base look like?**

• **How do our parents rate our performance in key areas?**

• **What strategies could give us an edge in attracting and retaining students?**

This report provides a summarised view of the results from the SRS. Other available reporting options from MYP Corporation include:

Comprehensive Report	Comprehensive summary of survey results by statements
Parent Feedback Report	Brief summary of survey results for parents
Open Response Keyword Report	Frequency analysis of the key words and phrases in the open responses
School Comparison Report	Summary of survey results compared to previous surveys (if available)
PowerPoint presentation	Comprehensive summary of survey results in PowerPoint format
Excel spreadsheet	Spreadsheet containing all survey data
Excel pivot table	Pivot table containing customised segmented survey data
Review and Action Plan	Planning template including statement scores for current survey and up to two past surveys

The process of conducting this survey has created an expectation amongst parents that Shalom College Bundaberg will provide feedback on the outcomes of the survey. To assist in this regard, we would recommend emailing the Parent Feedback Report to the parents.

MYP Corporation encourages you to review the report findings carefully and consider how you may be able to enhance the benefits from conducting this survey. To obtain additional reports, please contact Jenny Eager, Director - Operations at MYP Corporation on:

phone:	07 3393 2833
email:	**jeager@mypcorp.com**
web:	**www.mypcorp.com**

2. Executive Summary

MYP Corporation conducted a School Results Survey with parents of Shalom College Bundaberg commencing 6 August 2018 and concluding 17 August 2018.

Shalom College Bundaberg provides educational services to students from 1047 families.

Survey responses were received from 665 out of a total of 1851 eligible respondents. This equates to a response rate of 35.9%.

Shalom College Bundaberg recorded an overall satisfaction score of 81% (4.03 out of 5).

- • Best practice areas include: Leadership, Partnership + Resourcing, Pastoral Support + Wellbeing.
- • Fair to good areas include: Effective Teaching + Learning, Catholic Ethos + Identity.

The highest and lowest satisfaction score in each parent segment has been identified as follows:

Highest		**Lowest**	
Gender	Female	Gender	Male
Age Bracket	<40 yrs	Age Bracket	40-49 yrs
Employment Status	Business Owner	Employment Status	Self-employed
Education	Postgraduate	Education	University
Marketing Information Source	Open day/expo	Marketing Information Source	Advert/media
Student Number per Family	3	Student Number per Family	2
Enrolment Period	<2 yrs	Enrolment Period	7-9 yrs
Distance Travelled to School	<2 km	Distance Travelled to School	21+ km
School Sector	Yrs 7-9	School Sector	>1 School sector

The response rate to open questions is summarised as follows:

- • 42 responses were received to the question: "Other marketing source"
- • 384 responses were received to the question: "What do you most like about Shalom College Bundaberg?"
- • 315 responses were received to the question: "What would you most like to see improved at Shalom College Bundaberg?"

(Please refer to the Comprehensive School Report for detailed responses to all open questions.)

Reviewing and analysing the results of this survey will allow Shalom College Bundaberg to ascertain whether its current strategies are effective and what the key issues are for parents. This will provide Shalom College Bundaberg with a clear indication of where to focus efforts in order to improve student attraction, engagement and retention.

3. Background

The following section explains how the survey was conducted, how results were scored and how to best interpret the report.

3.1   Survey Methodology

The survey contained two components: School Strategies and Parent Engagement.

Shalom College Bundaberg management provided responses to the 'School Strategies' component while parents were asked to provide responses to the 'Parent Engagement' component. (Please refer to the Comprehensive Report for the 'School Strategies' component.)

Information regarding the survey was distributed to parents at Shalom College Bundaberg detailing how to complete the survey online through MYP Corporation's secure website. To encourage parents to provide honest feedback, this communication outlined the confidentiality of individual responses. In addition, to encourage a high level of participation, regular email reminders were forwarded to parents until they completed the survey or until the survey closing date.

The SRS for Shalom College Bundaberg contained 29 standard statements and Shalom College Bundaberg elected to include no additional custom statements. All statements had 6 possible responses which were scored as follows:

• Strongly agree (5)   • Agree (4)   • Neutral (3)   • Disagree (2)   • Strongly disagree (1)   • Not applicable (-)

The 'Not applicable' option enabled parents to opt out of responding to a statement that had no applicability to them. 'Not applicable' responses were not included in the calculation of summary results.

The key areas in which parent feedback was sought include:

• Catholic Ethos + Identity   • Leadership, Partnership + Resourcing   • Effective Teaching + Learning

• Pastoral Support + Wellbeing

3.2 Report

The report comprises 2 sections:

Section 1 - Parent Demographics

Section 2 - Responses by School Segmentation and Key Area

Throughout the report, results have been colour coded.

4 - 5	An excellent outcome that indicates a real commitment on behalf of the organisation to address this issue in a tangible and relevant manner. Maintain vigilance and continue to adapt to the changing nature of the school environment.
3 - 4	A fair to good score that reflects a level of satisfaction on this issue. However, it falls short of an 'educator of choice' outcome. Continual and increased focus on this issue is recommended.
2 - 3	A poor result that suggests a core level of underlying dissatisfaction on this issue. Investigation and corrective action required.
1 - 2	There are significant issues for concern. This score reflects an unhealthy disconnect on this issue between the current situation and the needs and/or expectations of parents. Major corrective action required.
+	A score that is equal to or higher than the 'Average Score'.
-	A score that is lower than the 'Average Score'.

Note:

Variance is the percentage difference between the average score recorded for a survey segment or statement and the overall average (rounded to a whole number).

4. Section 1 - Parent Demographics

This section of the report provides insight into the surveyed demographic. Graphs and tables display participation and satisfaction summary data for two identified demographics.

4.1 Parents by Age Bracket and Gender
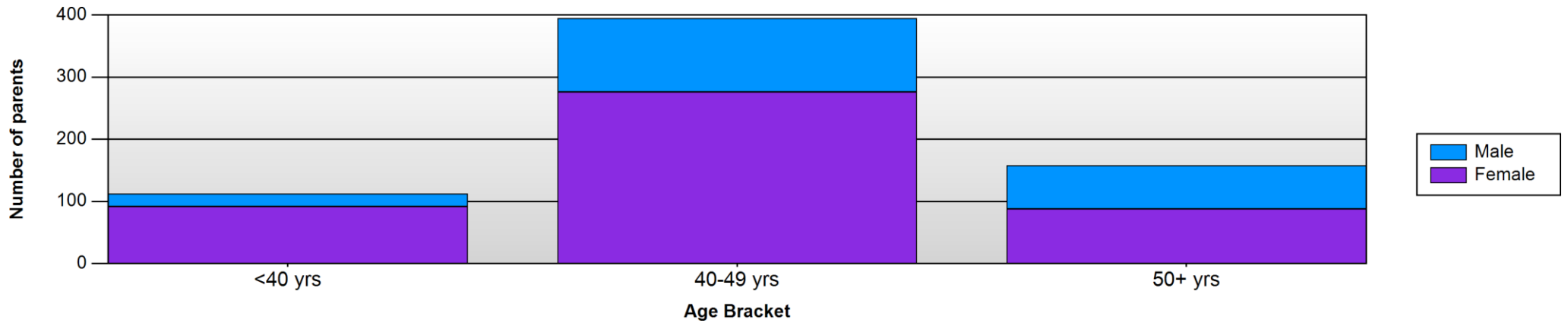
Age Bracket	Male		Female		Total		Percentage
<40 yrs	20	3.90	92	4.21	112	4.15	16.8%
40-49 yrs	119	3.97	276	3.99	395	3.99	59.4%
50+ yrs	70	4.02	88	4.06	158	4.04	23.8%
Total	209	3.98	456	4.05	665		100.0%
Percentage		31.4%		68.6%		100.0%	

	Excellent		Good score		Requires attention		Immediate action
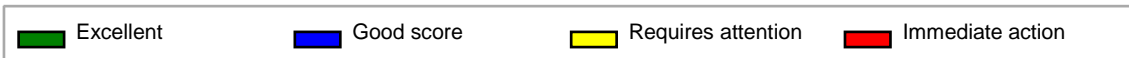
4.2 Parents by Employment Status and Age Bracket
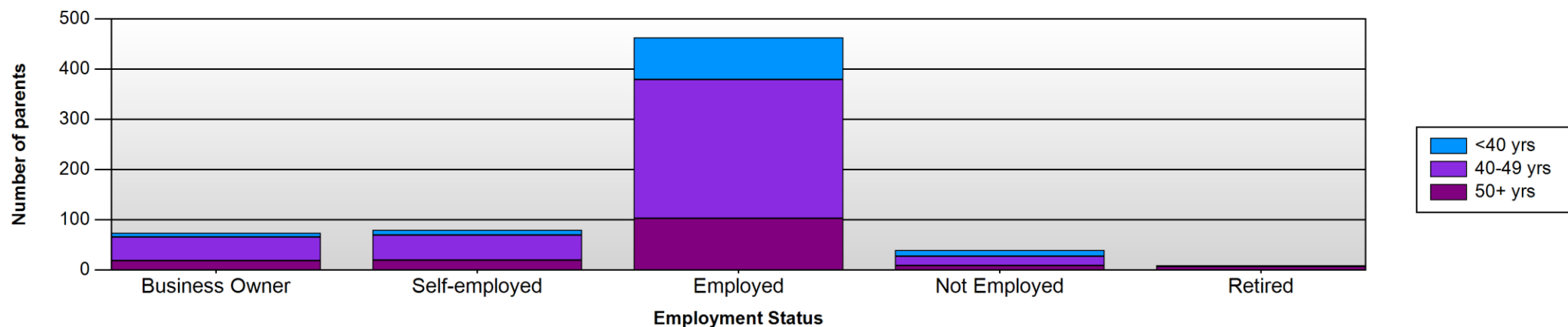
Employment Status	<40 yrs		40-49 yrs		50+ yrs		Total		Percentage
Business Owner	8	4.41	47	4.13	19	4.09	**74**	**4.15**	*11.1%*
Self-employed	10	4.10	50	3.98	20	3.98	**80**	**3.99**	*12.0%*
Employed	83	4.11	277	3.96	103	4.05	**463**	**4.01**	*69.6%*
Not Employed	11	4.34	19	3.96	9	3.99	**39**	**4.08**	*5.9%*
Retired	0	N/A	2	4.71	7	3.98	**9**	**4.14**	*1.4%*
Total	**112**	**4.15**	**395**	**3.99**	**158**	**4.04**	**665**		*100.0%*
Percentage		*16.8%*		*59.4%*		*23.8%*		*100.0%*	

■ Excellent	■ Good score	■ Requires attention	■ Immediate action	
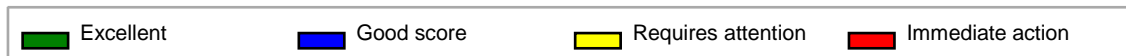
4.3 Parents by Marketing Information Source and Education
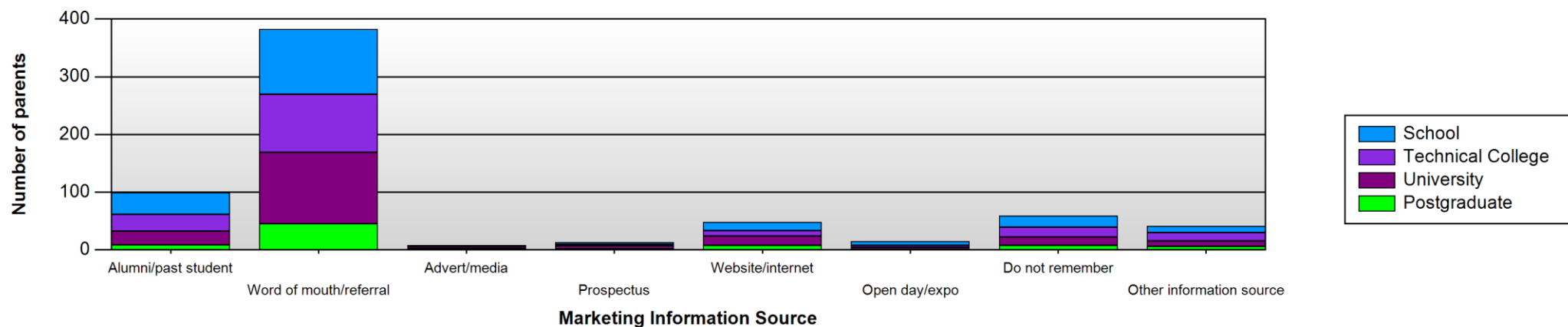
Marketing Information Source	School		Technical College		University		Postgraduate		Total		Percentage
Alumni/past student	37	4.01	29	4.24	24	3.90	9	3.87	99	4.04	14.9%
Word of mouth/referral	112	4.09	101	4.09	123	4.04	46	4.12	382	4.07	57.4%
Advert/media	1	3.55	1	2.14	3	3.76	3	3.62	8	3.48	1.2%
Prospectus	3	4.02	3	3.71	5	3.57	2	3.91	13	3.76	2.0%
Website/internet	14	4.12	10	3.75	16	4.02	8	4.08	48	4.01	7.2%
Open day/expo	7	4.25	3	4.14	4	4.34	1	5.00	15	4.30	2.3%
Do not remember	19	3.89	17	3.80	15	4.01	8	3.96	59	3.90	8.9%
Other information source	11	3.81	14	3.79	10	3.86	6	4.03	41	3.85	6.2%
Total	204	4.04	178	4.02	200	4.00	83	4.05	665		100.0%
Percentage		30.7%		26.8%		30.1%		12.5%		100.0%	

Excellent   Good score   Requires attention   Immediate action
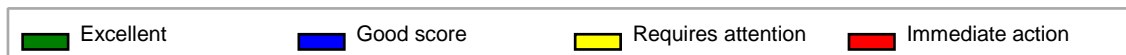
4.4 Parents by Enrolment Period and Student Number per Family
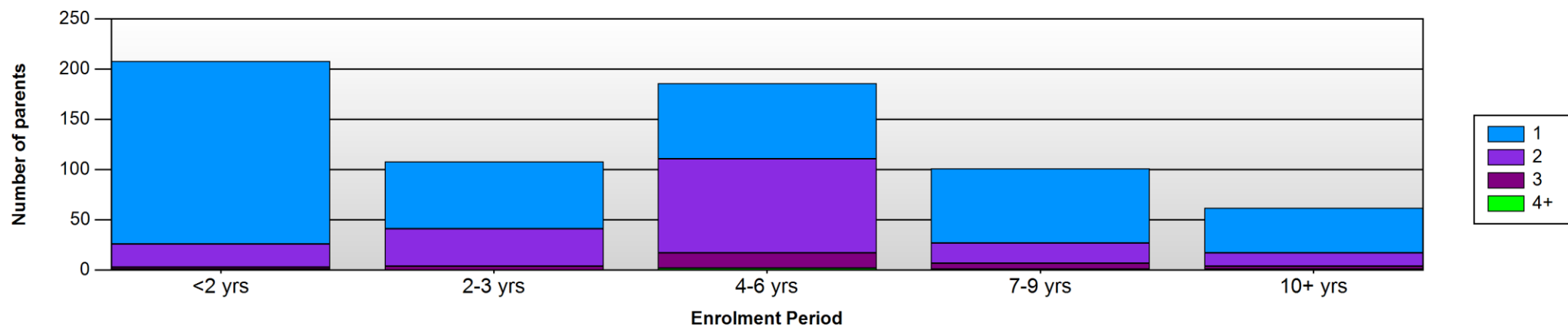
Enrolment Period	1		2		3		4+		Total		Percentage
<2 yrs	182	4.14	23	4.24	2	4.05	1	3.93	208	4.15	31.3%
2-3 yrs	67	3.96	37	4.10	4	3.90	0	N/A	108	4.01	16.2%
4-6 yrs	75	4.06	94	4.02	15	4.17	2	4.09	186	4.05	28.0%
7-9 yrs	74	3.83	20	3.73	6	4.25	1	4.14	101	3.84	15.2%
10+ yrs	45	3.97	13	3.69	3	3.60	1	3.83	62	3.89	9.3%
Total	443	4.03	187	4.01	30	4.09	5	4.01	665		100.0%
Percentage		66.6%		28.1%		4.5%		0.8%		100.0%	

	Excellent		Good score		Requires attention		Immediate action

4.5 Parents by Distance Travelled to School and Enrolment Period
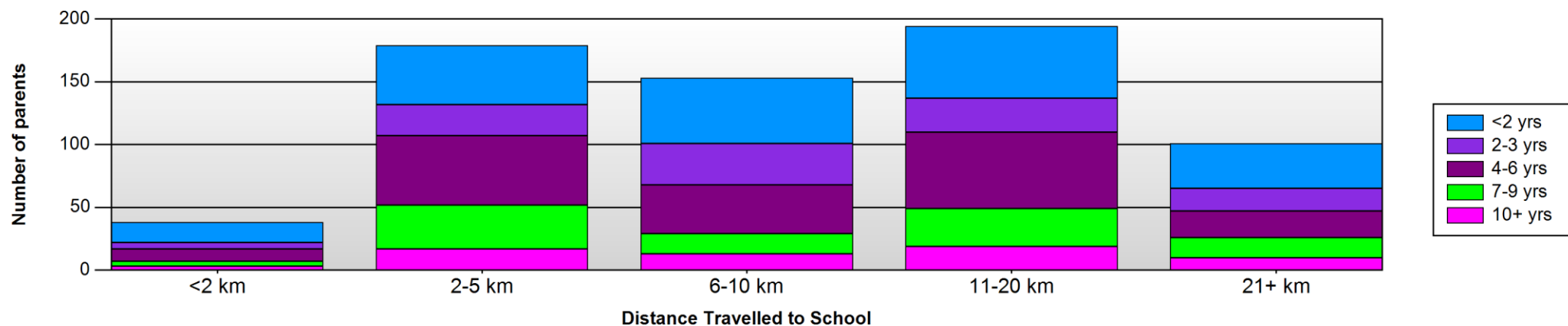
Distance Travelled to School	<2 yrs		2-3 yrs		4-6 yrs		7-9 yrs		10+ yrs		Total		Percentage
<2 km	16	4.20	5	3.79	10	4.09	4	3.88	3	4.20	38	4.08	5.7%
2-5 km	47	4.05	25	4.01	55	4.13	35	3.99	17	3.93	179	4.04	26.9%
6-10 km	52	4.24	33	4.17	39	3.96	16	3.69	13	3.85	153	4.06	23.0%
11-20 km	57	4.10	27	4.10	61	3.99	30	3.81	19	3.89	194	4.00	29.2%
21+ km	36	4.20	18	3.62	21	4.15	16	3.71	10	3.80	101	3.97	15.2%
Total	208	4.15	108	4.01	186	4.05	101	3.84	62	3.89	665		100.0%
Percentage		31.3%		16.2%		28.0%		15.2%		9.3%		100.0%	

Excellent   Good score   Requires attention   Immediate action
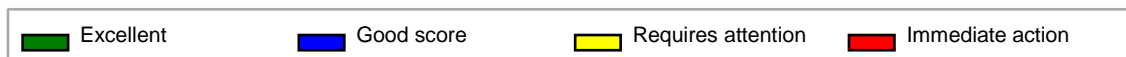
4.6 Parents by School Sector and Enrolment Period
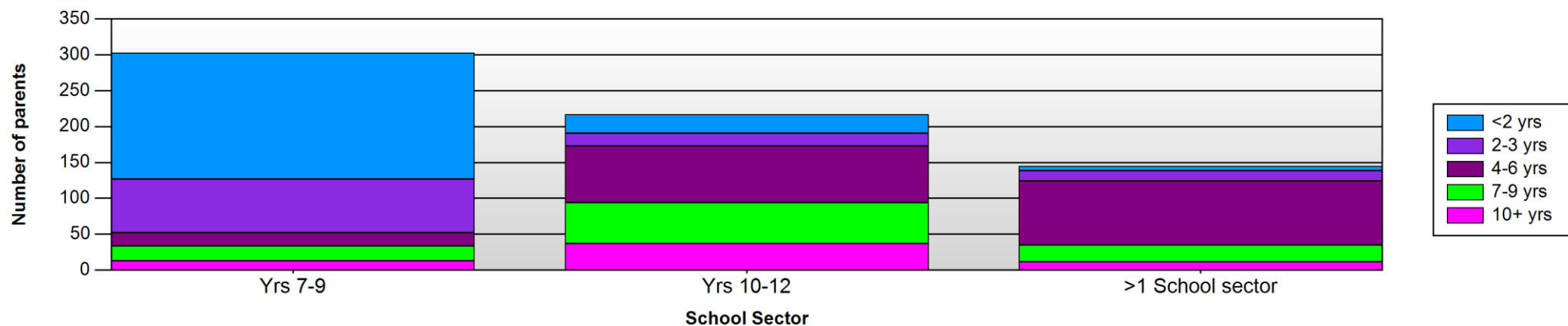
School Sector	<2 yrs		2-3 yrs		4-6 yrs		7-9 yrs		10+ yrs		Total		Percentage
Yrs 7-9	176	4.15	75	3.94	18	4.05	21	3.82	13	3.76	**303**	**4.05**	*45.6%*
Yrs 10-12	26	4.22	18	4.24	79	4.10	57	3.82	37	4.06	**217**	**4.04**	*32.6%*
>1 School sector	6	3.98	15	4.06	89	4.00	23	3.91	12	3.53	**145**	**3.95**	*21.8%*
Total	**208**	**4.15**	**108**	**4.01**	**186**	**4.05**	**101**	**3.84**	**62**	**3.89**	**665**		*100.0%*
Percentage		*31.3%*		*16.2%*		*28.0%*		*15.2%*		*9.3%*	*100.0%*		

Excellent	Good score	Requires attention	Immediate action

4.7 Parents by School Sector and Gender
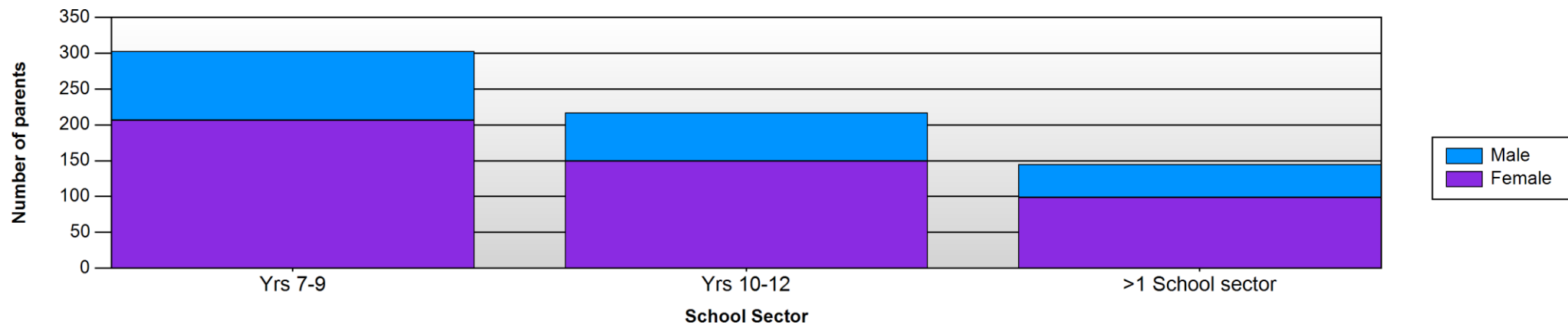
School Sector	Male		Female		Total		Percentage
Yrs 7-9	96	3.98	207	4.08	303	4.05	45.6%
Yrs 10-12	67	4.08	150	4.03	217	4.04	32.6%
>1 School sector	46	3.84	99	4.00	145	3.95	21.8%
Total	209	3.98	456	4.05	665		100.0%
Percentage		31.4%		68.6%		100.0%	

	Excellent		Good score		Requires attention		Immediate action
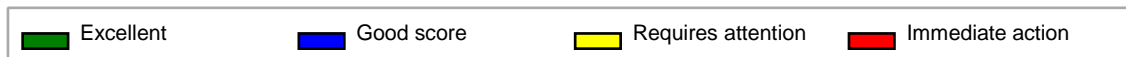
5. Section 2 - Summary of Responses by Key Area

This report section provides a summary of the total responses grouped by key area. Results are ranked from highest to lowest and compared to the average overall score.
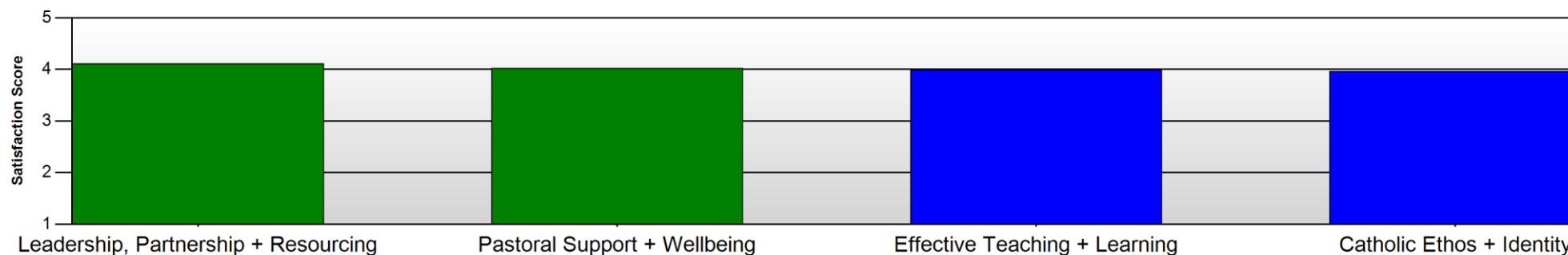
Key Area	Satisfaction	Variance
Leadership, Partnership + Resourcing	4.11	2%
Pastoral Support + Wellbeing	4.02	0%
Effective Teaching + Learning	4.00	-1%
Catholic Ethos + Identity	3.96	-2%
Average Score	4.03	

■ Excellent	■ Good score	■ Requires attention	■ Immediate action	■ Above average	■ Below average

5.1 Responses by Key Area and Gender
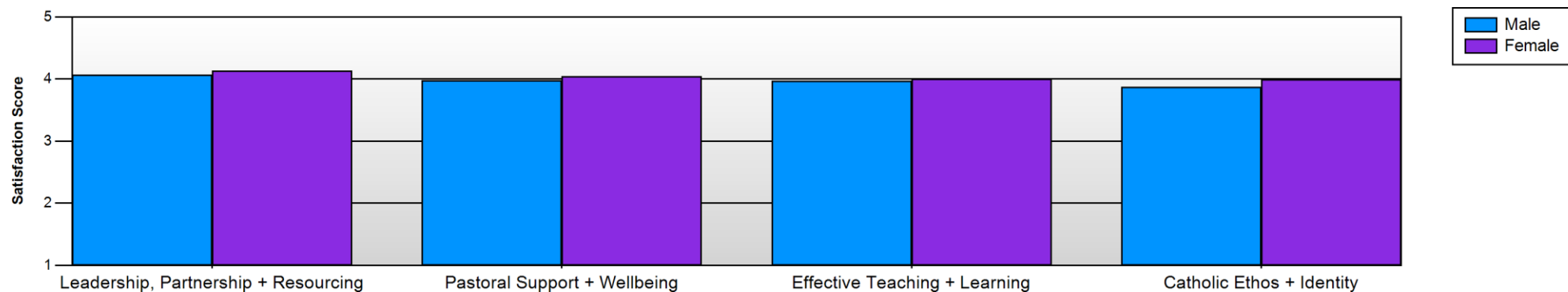
Key Area	Avg	Male		Female	
		Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	4.11	4.07	1%	4.13	2%
Pastoral Support + Wellbeing	4.02	3.98	-1%	4.04	0%
Effective Teaching + Learning	4.00	3.97	-1%	4.01	0%
Catholic Ethos + Identity	3.96	3.87	-4%	3.99	-1%
Average Score	4.03	3.98	-1%	4.05	0%

■ Excellent	■ Good score	■ Requires attention	■ Immediate action	■ Above average	■ Below average

5.2 Responses by Key Area and Age Bracket
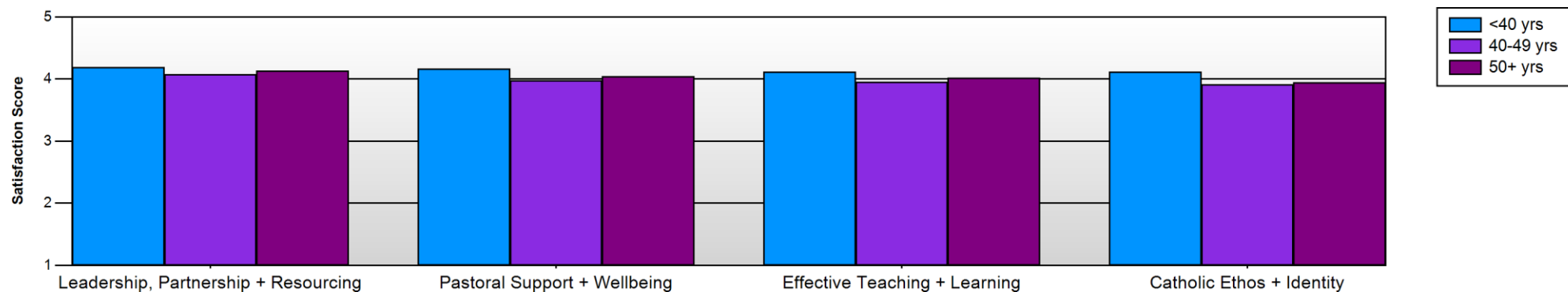
Key Area	Avg	<40 yrs		40-49 yrs		50+ yrs	
		Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.19	4%	4.08	1%	4.14	3%
Pastoral Support + Wellbeing	**4.02**	4.17	3%	3.98	-1%	4.04	0%
Effective Teaching + Learning	**4.00**	4.12	2%	3.95	-2%	4.02	0%
Catholic Ethos + Identity	**3.96**	4.12	2%	3.92	-3%	3.94	-2%
Average Score	**4.03**	4.15	3%	3.99	-1%	4.04	0%

■ Excellent ■ Good score ■ Requires attention ■ Immediate action ▨ Above average ▨ Below average

5.3 Responses by Key Area and Employment Status
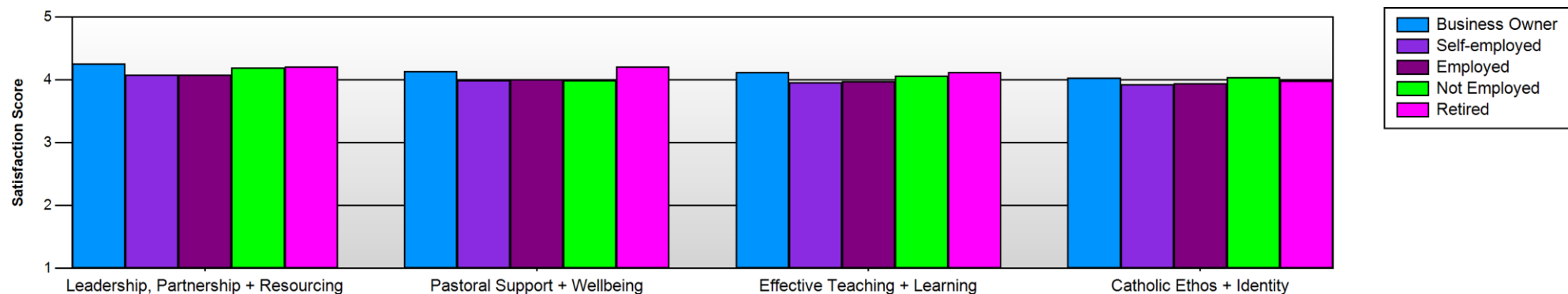
Key Area	Avg	Business Owner		Self-employed		Employed		Not Employed		Retired	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.26	6%	4.08	1%	4.08	1%	4.19	4%	4.21	4%
Pastoral Support + Wellbeing	**4.02**	4.14	3%	4.00	-1%	4.01	0%	3.99	-1%	4.21	4%
Effective Teaching + Learning	**4.00**	4.13	2%	3.96	-2%	3.97	-1%	4.06	1%	4.13	2%
Catholic Ethos + Identity	**3.96**	4.03	0%	3.93	-2%	3.94	-2%	4.04	0%	3.98	-1%
Average Score	**4.03**	4.15	3%	3.99	-1%	4.01	0%	4.08	1%	4.14	3%

■ Excellent   ■ Good score   ■ Requires attention   ■ Immediate action   ■ Above average   ■ Below average

5.4 Responses by Key Area and Education
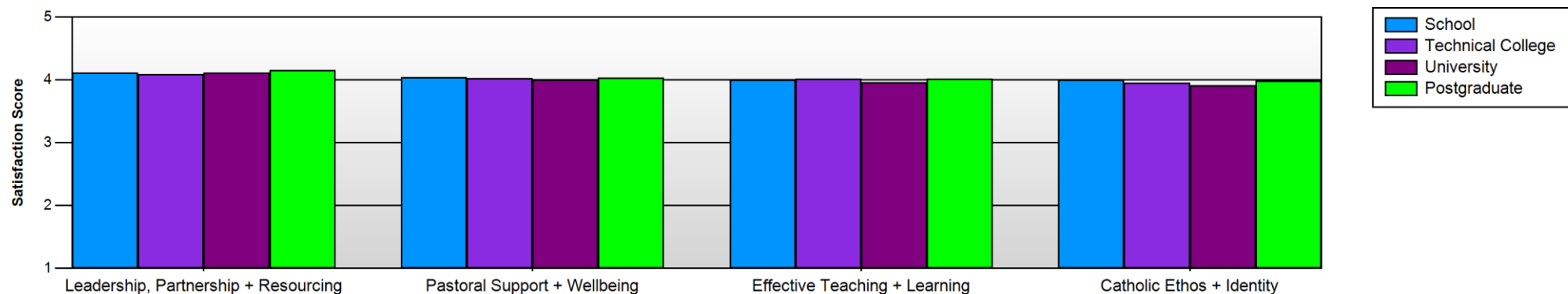
Key Area	Avg	School		Technical College		University		Postgraduate	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.12	2%	4.09	1%	4.11	2%	4.15	3%
Pastoral Support + Wellbeing	**4.02**	4.04	0%	4.03	0%	4.00	-1%	4.03	0%
Effective Teaching + Learning	**4.00**	4.00	-1%	4.02	0%	3.96	-2%	4.02	0%
Catholic Ethos + Identity	**3.96**	4.00	-1%	3.95	-2%	3.91	-3%	3.99	-1%
Average Score	**4.03**	4.04	0%	4.02	0%	4.00	-1%	4.05	0%

	Excellent		Good score		Requires attention		Immediate action		Above average		Below average

5.5 Responses by Key Area and Marketing Information Source
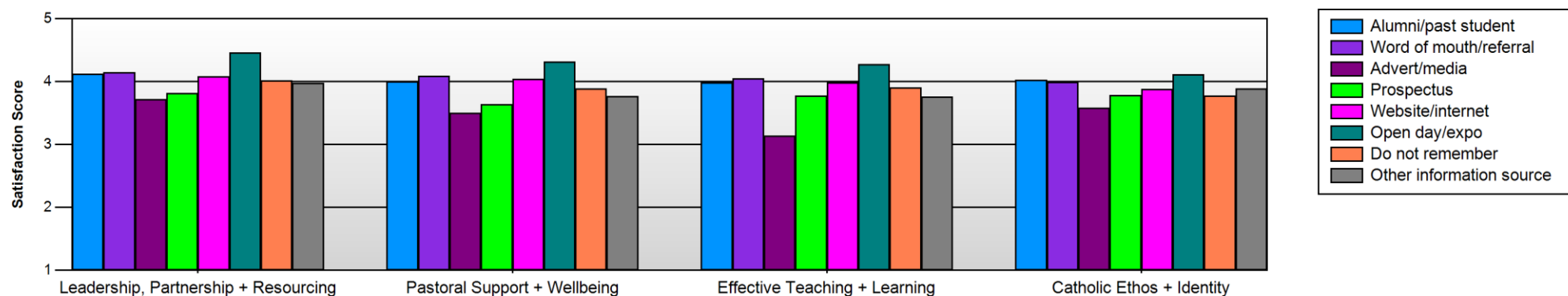
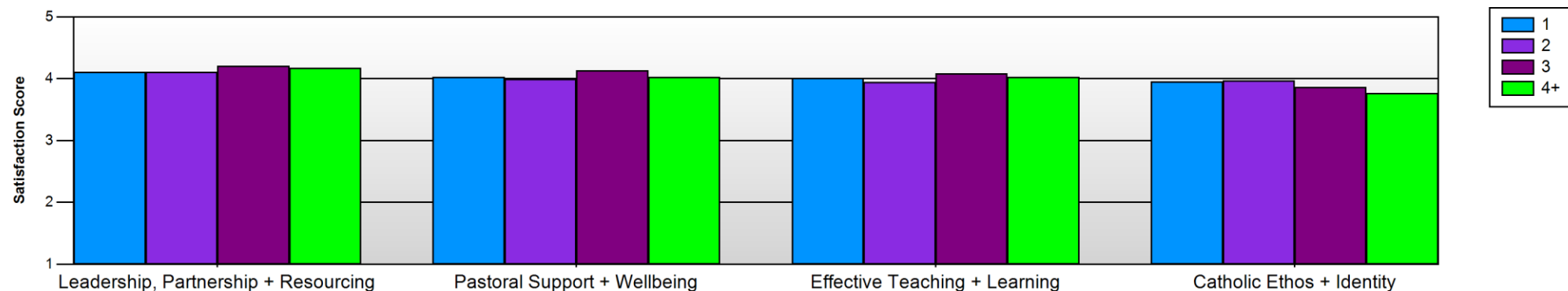	Key Area	Avg	Alumni/past student		Word of mouth/referral		Advert/media		Prospectus		Website/internet		Open day/expo		Do not remember		Other information source	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	4.11	4.12	2%	4.15	3%	3.72	-8%	3.82	-5%	4.08	1%	4.46	11%	4.01	0%	3.98	-1%
Pastoral Support + Wellbeing	4.02	4.00	-1%	4.09	1%	3.50	-13%	3.64	-10%	4.04	0%	4.31	7%	3.89	-3%	3.77	-6%
Effective Teaching + Learning	4.00	3.99	-1%	4.05	0%	3.14	-22%	3.78	-6%	3.99	-1%	4.28	6%	3.91	-3%	3.76	-7%
Catholic Ethos + Identity	3.96	4.03	0%	3.99	-1%	3.58	-11%	3.78	-6%	3.88	-4%	4.11	2%	3.78	-6%	3.89	-3%
Average Score	4.03	4.04	0%	4.07	1%	3.48	-14%	3.76	-7%	4.01	0%	4.30	7%	3.90	-3%	3.85	-4%

- ■ Excellent
- ■ Good score
- ■ Requires attention
- ■ Immediate action
- ■ Above average
- ■ Below average

5.6 Responses by Key Area and Student Number per Family

Key Area	Avg	1		2		3		4+	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.11	2%	4.11	2%	4.21	4%	4.18	3%
Pastoral Support + Wellbeing	**4.02**	4.03	0%	3.99	-1%	4.14	3%	4.03	0%
Effective Teaching + Learning	**4.00**	4.01	0%	3.95	-2%	4.09	1%	4.03	0%
Catholic Ethos + Identity	**3.96**	3.96	-2%	3.97	-1%	3.86	-4%	3.77	-6%
Average Score	**4.03**	4.03	0%	4.01	0%	4.09	1%	4.01	0%

	Excellent		Good score		Requires attention		Immediate action		Above average		Below average

5.7 Responses by Key Area and Enrolment Period
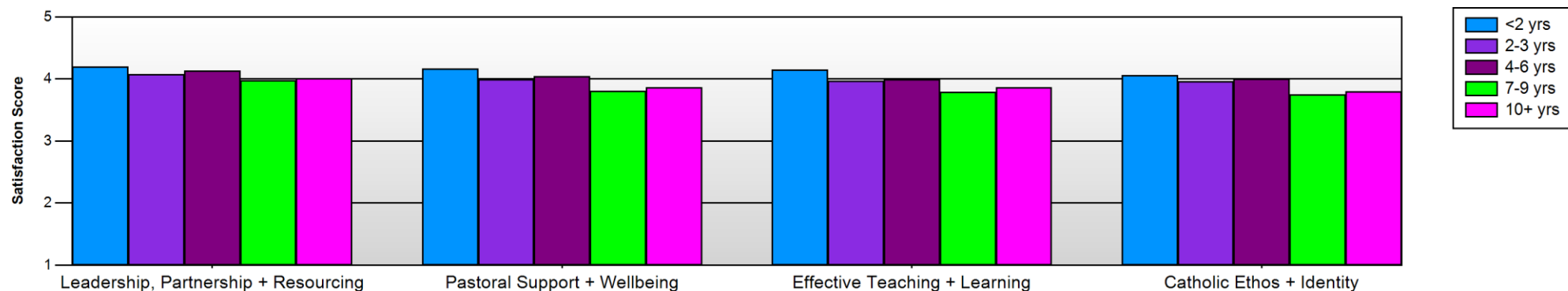
Key Area	Avg	<2 yrs		2-3 yrs		4-6 yrs		7-9 yrs		10+ yrs	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	4.11	4.20	4%	4.08	1%	4.14	3%	3.98	-1%	4.01	0%
Pastoral Support + Wellbeing	4.02	4.17	3%	4.00	-1%	4.05	0%	3.81	-5%	3.87	-4%
Effective Teaching + Learning	4.00	4.15	3%	3.97	-1%	3.99	-1%	3.79	-6%	3.86	-4%
Catholic Ethos + Identity	3.96	4.06	1%	3.96	-2%	4.00	-1%	3.75	-7%	3.80	-6%
Average Score	4.03	4.15	3%	4.01	0%	4.05	0%	3.84	-5%	3.89	-3%

	Excellent		Good score		Requires attention		Immediate action		Above average		Below average

5.8 Responses by Key Area and Distance Travelled to School
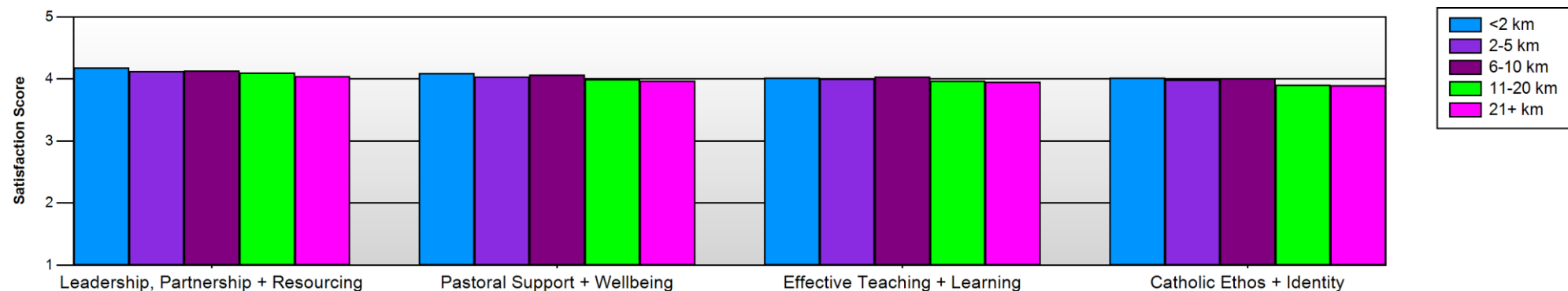
Key Area	Avg	<2 km		2-5 km		6-10 km		11-20 km		21+ km	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.19	4%	4.13	2%	4.13	2%	4.10	2%	4.04	0%
Pastoral Support + Wellbeing	**4.02**	4.09	1%	4.04	0%	4.07	1%	4.00	-1%	3.97	-1%
Effective Teaching + Learning	**4.00**	4.02	0%	4.01	0%	4.04	0%	3.97	-1%	3.95	-2%
Catholic Ethos + Identity	**3.96**	4.02	0%	3.99	-1%	4.01	0%	3.90	-3%	3.90	-3%
Average Score	**4.03**	4.08	1%	4.04	0%	4.06	1%	4.00	-1%	3.97	-1%

Excellent   Good score   Requires attention   Immediate action   Above average   Below average

5.9 Responses by Key Area and School Sector
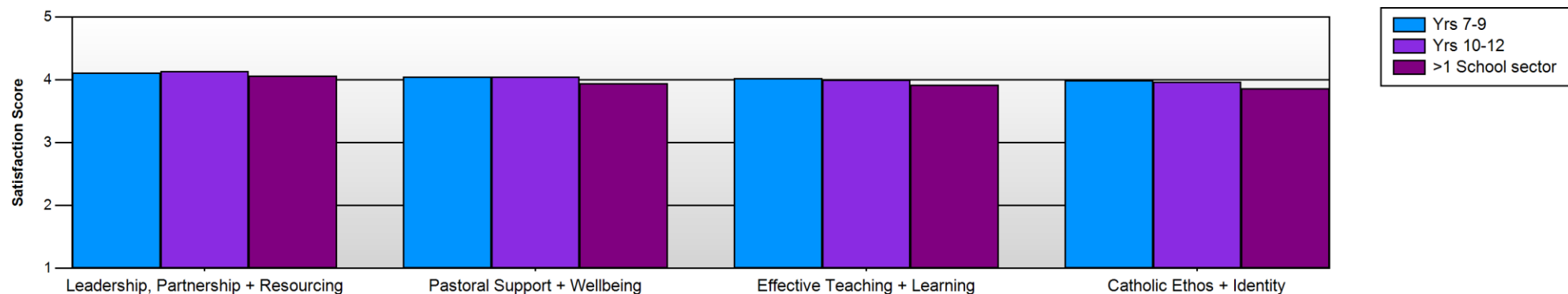
Key Area	Avg	Yrs 7-9		Yrs 10-12		>1 School sector	
		Score	Var %	Score	Var %	Score	Var %
Leadership, Partnership + Resourcing	**4.11**	4.12	2%	4.14	3%	4.06	1%
Pastoral Support + Wellbeing	**4.02**	4.05	0%	4.05	0%	3.94	-2%
Effective Teaching + Learning	**4.00**	4.03	0%	4.00	-1%	3.92	-3%
Catholic Ethos + Identity	**3.96**	3.99	-1%	3.97	-1%	3.86	-4%
Average Score	**4.03**	4.05	0%	4.04	0%	3.95	-2%

	Excellent		Good score		Requires attention		Immediate action		Above average		Below average