

## Some FAQs about the end of Year 12

**Why don't Year 12 students receive a report at the end of Semester Two?** Year 12 students receive the Student Education Profile (Senior Statement, Queensland Certificate of Education or Queensland Certificate of Individual Achievement) instead of the End of Semester Two report.

**When and how will my final results be released?** Final results for your Senior Education Profile are available in your QCAA Learning Account on 19th December. You can access your results at any time by logging into your Learning Account.

**How do I access my QCAA Learning Account to see my results?** Log into your Learning Account through the QCAA Student Portal located at [myqce.qcaa.qld.edu.au/](https://myqce.qcaa.qld.edu.au/).

**What if I cannot access my Learning Account?** You will need to contact QCAA on: [myQCE@qcaa.qld.edu.au](mailto:myQCE@qcaa.qld.edu.au) or phone 1800 804 991.

**When will I receive my Student Education Profile?** You should receive your Student Education Profile in the mail anytime from Monday 21st December onwards. If you have not received it by Wednesday 23 December, contact QCAA directly (details as above).

**What do I do if my address has changed or will change before the Student Education Profiles are sent?** If your address has changed since you last checked your Learning Account inform Mrs Norris by Thursday 3rd December. If your address changes after this date you will need to advise QCAA directly (details as above).

**When will I receive my ATAR Score?** The Australian Tertiary Admissions Rank (ATAR) will be released at 9am on Friday 19 December. You will need to register with QTAC and set up an ATAR Portal account to access this information. <https://atar.qtac.edu.au/sessions/signin>

**How will I receive my ATAR Score?** Online via your ATAR Portal account or via email if you selected this option (do not use your school email account). You can also download and print a copy of your ATAR through your ATAR Portal account.

**What if I have trouble accessing my ATAR Score?** Go to Trouble Shooting: Access to the ATAR Portal, located at: <https://www.qtac.edu.au/atar/> Or contact the dedicated student ATAR Hotline on: 1300 193 173 or email: [atar@qtac.edu.au](mailto:atar@qtac.edu.au).

**What do I do if I have not received my certificate from TAFE?** TAFE Qld distribute qualification via mail. If you have not received your certificate, please call TAFE QLD on 1300 308 233.

**Can I get help and advice about careers or my QTAC application during the holidays?** Students and parents who need urgent advice during the summer break may contact the Pathways Coordinator, Mrs Liza O'Donnell at [Liza\\_ODonnell@shalomcollege.com](mailto:Liza_ODonnell@shalomcollege.com). This service is available for students and parents who need to discuss current QTAC applications, especially during the period Monday 23 November to Friday 11 December 2020. This service is for parents and students in Years 12 who are seeking urgent advice. **Please be mindful of the QTAC cut-off dates for your child's chosen courses.**

Please include your name, a brief outline of the query, a return telephone / mobile phone contact number and available contact times in the e-mail. Mrs O'Donnell will do her best to make contact via email as soon as possible.

Alternatively, QTAC has a dedicated enquiry service for Guidance Officers. Students can receive advice by contacting the **QTAC Guidance Officer Hotline:** (07) 3858 1299 or [go.enquiries@qtac.edu.au](https://go.enquiries@qtac.edu.au).